

REQUEST FOR FINANCIAL ASSISTANCE - PERSONAL PRODUCTS



We understand this is a difficult time and want to reassure you that your financial wellbeing is a top priority.

So that we can consider your request, we need to ask you quite a few questions and they will take around 30-45 minutes to complete. You won't be able to save this form once you start, so please check the list below for any information you'll need on hand. Once you have submitted the application for financial assistance, we will come back to you as soon as we can.



Before you get started

It's helpful to have the following information handy:

- ✓ The types of products you need assistance with and their account numbers
- ✓ Details of any credit cards or loans you have with other financial institutions
- ✓ Current income and expense information
- ✓ If you're a business owner, your business ACN or ABN and current net profit, income and expenses
- ✓ For joint loans or accounts, joint loan or account holder details including personal and financial information (such as income and expenses)

So we can direct you to the right application form, can you please tell us about any business lending you have with ANZ.

Do you have business lending with ANZ? *

Your details

First name *

Mid. name

Surname *

Date of birth *

Year Month Day

Phone number *

Email address [?]

Please include area code where applicable

Employment status * [?]

Marital status

Do you have a Centrelink concession? *

Driver's licence number

Your address information

Country *

Find my address

Property name

Flat/unit number

Street number *

Street name *

Street type *

Suburb or town *

State *

Postcode *

Is the account you're requiring assistance on in joint names? * [?]

Reason(s) for seeking for financial assistance

Nominate key reasons for seeking financial assistance:

Reason 1 *

Please select



Reason 2 *

Please select



When did your financial circumstances change? *

Please select



Please let us know briefly about your situation and reasons for seeking financial assistance

Text area for providing details about the situation and reasons for seeking financial assistance. Character count: 700

If assistance were to be granted, what would be most helpful to you?

Text area for stating what would be most helpful if assistance were granted. Character count: 200

Your accounts

What accounts are you seeking financial assistance for? ⓘ *

- Home Loan(s)
- Personal Loan
- Consumer Credit Card
- Consumer Overdraft
- Business Overdraft
- Small Business Loan
- Esanda or Asset Finance
- Business Credit Card

For the account/s you have selected above, can you maintain your current minimum contractual repayments? *

Yes

No

How many dependants do you have? *

Text input field for the number of dependants.

Other financial institutions

Do you have any loans or credit cards with other lenders? ⓘ *

Yes

No

Product details form for 'PRODUCT 1'. Includes fields for Product provider, Type of product, Current account balance, Credit limit, Repayment frequency, and Minimum repayment amount. Includes a 'Remove' link and 'Is this a joint loan or account?' question.

Add Product

Your income

If you have more than one income source, please list these separately.

INCOME 1 Remove

Income type *
Please select

Amount * \$ Frequency *
Please select

Add income

Please let us know if there is anything else you want to tell us about your income

250

Your expenses

Rent	\$	Frequency	Please select
Utilities	\$	Frequency	Please select
Groceries	\$	Frequency	Please select
Public transport and vehicle expenses	\$	Frequency	Please select
TV and communications	\$	Frequency	Please select
Health	\$	Frequency	Please select
Personal insurance	\$	Frequency	Please select
Lifestyle	\$	Frequency	Please select
Household	\$	Frequency	Please select
Personal	\$	Frequency	Please select
Property investment	\$	Frequency	Please select
Professional cost and service	\$	Frequency	Please select
Private education	\$	Frequency	Please select
Public education and childcare	\$	Frequency	Please select
Child spousal maintenance	\$	Frequency	Please select
Other expenses	\$	Frequency	Please select

Please let us know if there is anything else you want to tell us about your expenses

250